

What is Provider Monitoring?

The CHP provider monitoring process is applicable for all qualified providers including Colorado Mental Health Centers (CMHC), Independent Provider Network (IPN) and contracted facilities. The provider monitoring process was established to deliver a standardized formal review to CHP providers. As part of the CHP Quality Management strategy, provider monitoring has been designed to be comprehensive, standardized and measurable. Standard processes, tools and data collection documents assist CHP with verifying that providers are providing quality care to Medicaid beneficiaries. As a contracted provider with CHP you will receive regular reviews of your performance which will focus on services that were provided in compliance with the waivers, regulations, policies and procedures. If you have questions about the process or the outcome of your review, further discussions can be held by phone or in person at your convenience.

Provider Monitoring Dashboard...under construction



Beacon Health Options, in order to be consistent with industry standards and the contract held with Colorado Department of Healthcare Policy and Financing (HCPF) has developed an innovative strategy to display provider outcomes on an online dashboard that aligns with our combined efforts in strengthening the behavioral health system based on core measures.

The online dashboard provides relevant information to providers on specific elements where provider performance is strong as well as elements that need improvement. The dashboard includes displays grouped into specific element categories which reflect performance based upon audit scores.

The dashboard is located at www.coloradohealthpartnerships.com.