



Colorado Health Partnerships, LLC  
AspenPointe ♦ SyCare ♦ West Slope Casa ♦ Beacon Health Options

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**Colorado Health Partnerships, LLC  
PROGRAM IMPROVEMENT ADVISORY COMMITTEE (PIAC) MINUTES  
April 13, 2017**

**I. Welcome, Roll Call and Introductions**

**Members Present:** Mike Van De Castele/Beth Haven, Inc., Rebecca Encizo/ICHP/VO, Arnold Salazar/CHP, Joshua Helton/Health Solutions, Scott Smith/La Plata Youth Services, Cory Arcarese/Value Care Health and Fred McKee/Delta County Sheriff. **Non-Members/Guests:** Erica Arnold-Miller/Quality Management/BHO, Lynne Bakalyan/OMFA/BHO, Paul Baranek/Education Coordinator/BHO, Christine Andersen/Director of Integration/BHO and Kathy Van Gieson, Tina McCrory/CHP

A quorum was declared.

**II. Approval of Agenda**

The agenda was approved without objection.

**III. Approval of Minutes – January 12, 2017**

The January 12, 2017 CHP PIAC Minutes were approved without objection.

**IV. CEO Update**

ACC 2.0 – Health Care Policy & Financing received a lot of input on the draft RFP and the final draft should be out within the next four weeks. Arnold will talk more in-depth on the RFP at the July meeting.

**V. Rate Setting Update**

Tina noted that rate setting for July 1, 2017 – June 30, 2018 was just completed. Due to new managed care regulations CHP's rates were reduced around 6%. An increase in Medicaid eligibility going forward may help CHP remain neutral. Health Care Policy & Financing is allowing money for performance incentives which gives CHP an opportunity to earn close to \$10 million which would be paid after the contract ends June 2018. The new contracts with the RAEs when they combine the RCCOs with the BHOs will start July 1, 2018.

**VI. FY17 Performance Measures**

Erica reviewed the CHP Preliminary Analysis of the FY16 Performance Measures highlighting: Areas of Strong Performance, Areas of Focus, and Penetration Rate. Arnold noted HCPF is moving to value based payment vs. volume and CHP is making sure that when we provide the services that we add value.

Exhibit L, Performance Incentive Program – There are three participation measures that CHP has to meet to qualify for the incentive. The Incentive Performance Measures include seven indicators: 1. Mental Health Engagement (all members excluding Foster Care), 2. Mental Health Engagement (Foster Care), 3. Engagement of SUD Treatment, 4. Follow-up Appointment within 7 days after a hospital discharge for a mental health condition, 5. Follow-up Appointment within 30 days after a hospital discharge for a mental health condition, 6. Emergency Department Utilization for mental health condition and, 7. Emergency Department Utilization for substance use disorder condition. The Incentive Process Measures include 3 Indicators: 8. Suicide Risk Assessment, 9. Documented Care Coordination Agreements and, 10. Denials: Dual Diagnosis.

By October we can talk in more detail about the Performance Incentive Program measures.

#### **VII. Office of Member and Family Affairs Update**

Lynne Bakalyan reported Belle Moore, Director of Grievance and Appeals is new on staff.

There is a two-day Health Promoter Peer Specialist Training (Whole Health Management) April 25-26, 2017 at Beacon Health Options in Colorado Springs (flyer included in the packet).

Joshua Helton/Health Solutions just received his Peer Specialist Training Official Credential and can be referenced with any questions around that process.

The Member and Family Advisory Forum Invite was included in the packet with Lynne noting there will be quarterly meetings to get input about what we can be doing better, differently and hear member's stories of their treatment.

The OMFA Recovery Work Plan 2017 was included in the packet as an FYI.

#### **VIII. Integration Report**

Christine Andersen, Director of Integrated Care reviewed the FY17Q3 Integration Report which includes the summary for each of the eight CMHCs within the CHP region in their individual integration programs and activities. The Chief Clinical Officer/Integrated Care Directors Committee has started focusing more on the Performance Measures.

The *PSYCHLine* (a curbside psychiatric consultation program for adults) and C-PACK (Colorado Psychiatric Access and Consultation for Kids) programs are available to all six counties in the Center for Mental Health region.

Paul Baranek, Education Coordinator reported on the Zero Suicide initiative, Youth Mental Health First Aid trainings, Motivational Interviewing training, Healthy Transitions Colorado, IESO and Colorado Psychiatric Access and Consultation for Kids (C-PACK).

Rebecca Encizo, Performance Improvement Director/ICHP (RCCO) reported on some integration processes (EPSDT Screening: early and periodic screening diagnostic and treatment) at Health Solutions (and soon at Solvista Health) that have had an impact on services for children.

SLVBHG and Valley Wide are formalizing the integrated treatment team for members they share and data indicates they are in need. SLVBHG teaming with Valley Wide are working with the county DHS specifically with foster care and coordination of care plans.

Feedback from the Committee on Integration Efforts - Scott Smith suggested BHO collaboration with school Districts to offer screening instruments school wide. Paul mentioned that a lot of the MHCs use the Columbia Screening and there are briefer screenings that wouldn't require a lot of training to do. Paul will bring up BHO Collaboration with Schools/School Districts to offer screening instruments school wide at the state committee CBHC. Scott asked to be kept in the loop.

**XI. Next Meeting – July 13, 2017**

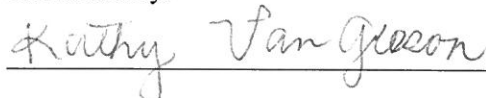
Agenda items will be: Review of the ACC 2.0 RFP, Follow up on the Performance Measures, OMFA Update and Integration Report. Recommendations and requests for future agenda topics from community members should be referred to Kathy.

The next meeting will be on Thursday July 13, 2017 by teleconference/GoToMeeting.

**XII. Adjournment**

The April 13, 2017 PIAC meeting was adjourned.

Submitted by: 4.19.17



Kathy Van Gieson, Executive Assistant

Date