



Colorado Health Partnerships, LLC
AspenPointe ♦ SyCare ♦ West Slope Casa ♦ Beacon Health Options

**Colorado Health Partnerships, LLC
PROGRAM IMPROVEMENT ADVISORY COMMITTEE (PIAC) MINUTES
October 8, 2015**

Call to Order: 11:00 am – GoToMeeting 1-877-919-8755 PC 8342477

I. Welcome and Roll Call

Members Present: Arnold Salazar/CHP, Jim Horvat/AspenPointe, Marianne Hall/Health Solutions, Mike Van de Castele/Beth Haven Inc., Rebecca Encizo/ICHP/VO, Scott Smith/NAMI/La Plata Youth Services, Carol Friedrich/HHS San Miguel/Ouray and, **Non-Members:** Erica Arnold-Miller/Quality Management/VO, Haline Grublak/VO, Paul Baranek/Education Coordinator/VO, Lisa Clements/VO, Diane Smith, Erica Messinger, Dr. April Randal, Jane Waschke/Dolores County Health Assoc. Community Health Clinic, Dove Creek, CO

II. Approval of Agenda

The agenda was approved without objection.

III. Approval of Minutes – July 9, 2015

The July 9, 2015 CHP PIAC Minutes were approved without objection. Paul noted that Spanish Peaks changed their name to Health Solutions.

IV. Integrated Care Program

Lisa Clements gave a brief overview of the CHP Integrated Care Programs: 1. Integrated Care in the Behavioral and Physical Health arenas - there is the more frequently discussed notion of making sure there is a behavioral health practitioner within primary care settings and there is primary care focus or ask in behavioral health services, 2. Justice Connect - integration related to justice involved individuals in both jails and prison, 3. CPACK (Child Psychiatric Access and Consultation for Kids) - addresses the psychiatric needs of children and offers curbside consultation for primary care physicians, 4. Community Engagement with Individuals in Transition - involves the justice involved individuals, children in foster care and reaches out to vulnerable populations and, 5. Long Term Services and Support.

Paul Baranek Paul.Baranek@valueoptions.com would be able to connect interested people to the integration program contact persons.

V. Service Delivery Transitions Discussion

Several participants on the call gave their experiences in terms of mental health or substance use care and transitioning individuals from one system to another such as justice involved individuals (released from jails and prisons) and trying to get them into care as soon as possible. Some needs and/or observations identified were: 1. some individuals feel they are pushed around or handed off when going through transition and having one central case worker for that transition would help alleviate the repetitive process of completing intakes/repeating personal histories which may cause individuals to shy away from utilizing services.

Paul Baranek mentioned being involved in a workgroup that includes organizations from around the State which is trying to develop one "transition form" to be used for individuals transitioning in and out of different systems to the community that would include basic information that needs to be passed along. The workgroup is hoping to get the State's approval on one "transition form" for everyone to use to cut down on the duplication.

2. Because of limited access in their area (Ouray/San Miguel County), acute crises may happen when the local providers are not available which results in individuals having to use private practice providers who are more expensive. Access and transportation to the providers are the issue and an ongoing concern.

3. Some homeless individuals don't show up for their appointments, have challenges with transportation, are discouraged, etc.

Paul Baranek noted he gave a Mental Health First Aid presentation to the Homeless Outreach Team (HOT) and staff of the Colorado Springs Library where some of the homeless population hang out in an effort to reach out to those individuals who deal with that population.

Haline Grublak noted that transportation is a barrier in both the rural and urban areas and suggested getting the legislators/decision makers to pay attention to this issue.

VI. Provider Network Expansion and Discussion

CHP is constantly looking at the provider network to determine whether we have the right providers and the providers in the right place. The provider network has been opened up to specialty providers: prescribers, eating disorders and kids with autism.

VII. Updates from the State

Arnold reported the current Regional Care Collaborative Organizations (RCCOs) will be combined with the Behavioral Health Organizations in July 2017 and encouraged people to stay up to date on that. In general the direction of the State is to move the Behavioral Health Organizations back to a fee for service model and there will be opportunity to provide feedback at stakeholder meetings and public hearings. A PIAC discussion to include the State documents can be placed on the January PIAC agenda.

VIII. Survey of Committee Members

A survey will be developed and sent out to the PIAC members to get feedback on what topics or information might be useful for discussion and presentation from either the BHO or from PIAC members.

One suggestion was when sending out the agenda, to pose some questions in the agenda for participants to think about for an opportunity to come to the meeting with additional questions/topics for discussion (ex: "what are some of the challenges you see your community facing with integrated healthcare" or "how do you see this impacting the people you serve").

Resources are very valuable in small communities with sometimes one person providing many services so it is valuable to know what the need is and what is happening in order to maximize the resources.

IX. New LTSS Director

Paul noted that Jen Hale-Coulson is the Director of Long Term Support Services and Mary Shatzer is the Integrated Care Director.

X. Meeting/MHC Tour (Health Solutions?)

Initially there had been a suggestion on meeting at least once a year in person and the suggestion now proposed was possibly meeting and doing a tour of one of the participant's organization/facility or tour a mental health center or primary care practice, etc. This topic will be included on the survey for feedback.

XI. Membership Suggestions Discussion

Also to be included on the survey will be a question asking suggestions for membership to the Performance Improvement Advisory Committee (PIAC). Paul mentioned getting a suggestion to include representation from the criminal justice community (sheriff, probation or parole department). Suggestions can also be emailed to Kathy Van Gieson kathyv@chnpartners.com

XII. Next Meeting Planning/Adjournment

The October 8, 2015 PIAC meeting was adjourned.

Submitted by: 10.19.15

Kathy Van Gieson

Kathy Van Gieson, Executive Assistant

Date