



Colorado Health Partnerships, LLC
AspenPointe ♦ SyCare ♦ West Slope Casa ♦ ValueOptions

**Colorado Health Partnerships, LLC
PROGRAM IMPROVEMENT ADVISORY COMMITTEE (PIAC) MINUTES
October 2, 2014**

Call to Order: 11:00 am - Best Western Vista Inn, 733 US Hwy 24, Buena Vista, CO 81211

I. Welcome and Introductions

Members Present: Arnold Salazar/CHP, Jim Horvat/AspenPointe, Marianne Hall/Spanish Peaks (phone), Mike Van de Castele/Beth Haven Inc., Pam McManus/Peak Vista Community Health, Ramona Allen/ICHP/VO, Renee Brown/Gunnison County DHHS (phone), and Scott Smith/NAMI/La Plata Youth Services **Non-Members:** Erica Arnold-Miller/Quality Management/VO, Haline Grublak/Office of Member and Family Affairs/VO, Paul Baranek/Education Coordinator/VO, Kathy Van Gieson/Exec. Asst./CHP, Tina McCrory/COO/CHP

Arnold gave a brief history of Colorado Health Partnerships which has been in business since 1995 partnering with eight mental health centers incorporating 43 counties and ValueOptions, a managed care company. There is a Medicaid contract requirement to put together a program improvement advisory committee with the purpose to provide input relative to improving the Community Behavioral Health Services Program.

Arnold explained the cultural principle where CHP strives to be the best and would like to make the PIAC have an impact on Health Care Policy and Financing (HCPF).

II. Additions to the Agenda

If time permitted Arnold wanted to add discussion about what the first challenge should be for the committee under Planning for Next Meeting.

III. Review PIAC Charter

The CHP Program Improvement Advisory Committee Charter was included in the packet for review and approval.

Guiding Principles: The overall goal of the committee is to assess and make recommendations within the framework of the Triple Aim objectives of improved health, improved patient experience and managing costs through effective treatment and positive outcomes.

Areas of focus that were discussed were, i. "That stakeholder input into the initiatives of the Program is solicited, ii. That assessment is focused on performance trends and quantitative data, not isolated events" with the understanding that isolated events may help in the process of identifying what those trends are. Stakeholders should feel free to share issues in an open and transparent manner.

Meeting Efficiency: It was agreed to meet quarterly the first Thursday of the first full week of the month (2 by phone and 2 face to face) beginning on Thursday January 8, 2015 by GoToMeeting with Kathy sending out the calendar invite.

A. Committee Bylaws:

2. Meetings: The PIAC GoToMeeting schedule will be posted on the www.ColoradoHealthPartnerships.com website as well as an 800# for Members and Non-members to call for information regarding the PIAC.

5. Agendas/Minutes: Draft minutes will be posted on the www.ColoradoHealthPartnerships.com website within seven (7) business days of each meeting. Arnold/Tina will address the seven (7) day time period with HCPF to try to get it changed to 10 business days in the next contract amendment to be consistent with the RCCO timeline for PIAC minutes. Draft minutes will be reviewed by VO staff attendees before posting on the CHP website.

Changes to the CHP Program Improvement Advisory Committee Charter will be made and taken to the CHP B Board. There were no objections to approving the CHP Program Improvement Advisory Committee Charter as amended.

IV. Behavioral Health Organization (BHO) Presentation

Paul Baranek presented the Medicaid Behavioral Health Services in Colorado PowerPoint. The presentation explained the structure of Colorado Health Partnerships, the Medicaid public insurance program, Medicaid eligibility categories, Expansion Populations, Expansion Estimates, Managed Behavioral Health Care (Capitated vs. Fee for Service), BHO Geographic Areas, Behavioral Health Centers, Independent Provider Network, Covered Levels of Care, Medicaid Behavioral Health Care Criteria, Major Coverage Exclusions and Helpful Websites. The group asked questions and initiated discussion regarding some of the material presented.

Haline will send Kathy the link to the www.coloradohealthpartnerships.com website that includes links to the member handbook, provider directory and "In the Spotlight" AchieveSolutions.

V. Next Steps: Ideas for further education or discussion, agenda additions

Committee members suggested agenda items for the next meeting which include: Follow up to Care, Performance Measures, Access Standards and Reporting Requirements in order to be able to provide feedback if changes are proposed.

VI. Planning for Next Meeting

The Committee was asked to complete W-9 forms and CHP Vehicle Mileage Logs to get reimbursed for their travel and submit to Kathy. The next meeting will be a GoToMeeting on Thursday January 8, 2014 from 11:00 – 1:00 p.m.

Submitted by:

 10.7.14

Kathy Van Gieson, Executive Assistant

Date